AFGE Commonly asked questions and answers- July 23 Newsletter

- Q) How can I reach Human Resources?
- A) For Recruitment & Placement questions: v15ssuerlr-kan@va.gov

For Employee/Labor Relations questions: v15ssuerlr-kan@va.gov

For Performance Management questions: v15ssuperfmgt@va.gov

For Benefits questions: <u>V15HRBenefits@va.gov</u> For Leave questions: V15LeavePrograms@va.gov

For Reasonable Accommodation questions: V15ReasonAccom@va.gov For Workers Compensation questions: V15WorkersCompensation@va.gov

- Q) How can I purchase tickets (movie, starlight, sporting events, etc.) if I do not work at the Main KCVA campus?
- A) Send an email to <u>910afge@910afge.org</u>, let us know which tickets and how many, and verify your personal email address and your home mailing address. We will send an invoice to your personal email address, once paid we will mail tickets to your home mailing address.
- Q) How can I enroll or ask questions about AFLAC, Life, and Dental insurance that AFGE offers?
- A) benefitarchitects.com website
- B) call Risa Roberts at (573)286-1125
- C) email at RRoberts@benefitarchitects.com.
- Q) What do I do if I am having issues with my pay, step increases, bonuses, etc.?
- 1) Give the first line supervisor a chance to update to correct pay, step, bonus, cola, etc. (employee will reach out via email/teams)
- 2) Give the Chief a chance to update (employee will reach out via email/teams)
- 3) Last resort: send info to ELT email group. (The union can do this for you.)
- Q) What is the National AFGE website, what is the Local 910 website?
- A) afge.org is national website and afge910.com is local website
- Q) What tickets are currently for sale in the local union?
- A) Currently: Movie, Starlight/Beetles, WOF (online only)

(Ren Fest will be coming in August).

- Q) What do I do if my supervisor wants to meet with me about discipline?
- A) Contact the union office ASAP, 816-922-2040, 816-924-4440, 910afge@910afge.org